

WESSA WORK SKILLS

TOURISM GUIDING QUALIFICATION

#WeDoTourism



NQF L2 | 134 CREDITS
SAQA QUALIFICATION ID 17174

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WESSA
PEOPLE CARING FOR THE EARTH

MODULE 1 – PERSONAL PREPARATION IN THE WORKPLACE (30 CREDITS)

UNIT STANDARD	DESCRIPTION	CREDITS
8553	Operate in a business	4
8421	Work with people who have special needs	4
8962	Maintain and adapt oral communication	5
8618	Organise oneself in the workplace	3
8494	Demonstrate an understanding of HIV/AIDS and its implications	4
8420	Operate in a team	4
8416	Understand and apply personal values and ethics	4
8417	Use numeracy for self-organisation	2

MODULE 2 – WORKING WITH CUSTOMERS IN THE WORKPLACE (32 CREDITS)

UNIT STANDARD	DESCRIPTION	CREDITS
7547	Operate a personal computer system	6
8480	Introduce South Africa to tourists	7
8600	Care for Customers	3
8419	Understand social issues	4
8965	Respond to literary texts	5
8493	Maintain occupational health and safety	2
8964	Write for a defined context	5

MODULE 3 – PROBLEM SOLVING WITHIN IN THE WORKPLACE (40 CREDITS)

UNIT STANDARD	DESCRIPTION	CREDITS
9009	Apply basic knowledge of statistics and probability to influence the use of data and procedures in order to investigate life related problems	3
8418	Do basic research	4
9008	Identify, describe, compare, classify, explore shape and motion in 2-and-3-dimensional shapes in different contexts	3
7469	Use mathematics to investigate and monitor the financial aspects of personal and community life	2
9007	Work with a range of patterns and functions and solve problems	5
8478	Create a guided experience for customers	20
7480	Demonstrate understanding of rational and irrational numbers and number systems	3

MODULE 4 – PROVIDE A GUIDED EXPERIENCE TO CUSTOMERS (54 CREDITS)

UNIT STANDARD	DESCRIPTION	CREDITS
8440	Conduct a guided nature experience in a limited geographical area	21
8489	Understand and interpret our natural and cultural heritage	5
13584	Participate in sustainable tourism in South Africa	5
8479	Operate within the national and international legal framework	5
8551	Oversee arrival and departure of customers	3
8963	Access and use information from texts	5
11803	Apply basic written and oral communication skills	10

NOTE: ALL INDIVIDUAL UNIT STANDARDS AND MODULES CAN BE DELIVERED AS STANDALONE SKILLS DEVELOPMENT INTERVENTIONS. T&CS APPLY.